



QUALITY POLICY

JWIL Infra Limited is a Distinguished Water Management Company committed to providing world-class water infrastructure services, performing its duties and tasks in a timely, positive, and cost-effective manner, balancing the needs and expectations of all stakeholders and customers.

For this purpose, we are committed to establish, implement, review, and continuously improve our Management System to reflect the Company's aspirations which are achieved by:

- Consistently meeting customers' expectations by achieving excellence in efficiency and extending services with the sole aim of achieving customer satisfaction by adhering to relevant specifications, codes, and standards in our deliverables. Our clients will experience professional competence and a high level of services in all our interactions and deliveries.
- Continually improving the effectiveness of the Management System and processes for cost-competitive and high-quality solutions in a systematic and planned manner. JWIL will continuously align its system & processes, to build strong business with clients, suppliers, and end customers.
- Implementing and developing a management system conforming to the requirements of ISO 9001:2015, which will provide a framework for setting, monitoring, and auditing of quality objectives and targets relating to the improvement of services and operations.
- Measure performance as a basis for establishing improvements in key areas and regularly review the progress in achieving the objectives at Senior Management and Board level.
- Comply with all legal & statutory requirements and pursue established best practice creating growing value for all stakeholders.
- Using all appropriate means of communication to publicize and promote this statement and our continuing commitment to this policy for all stakeholders' benefit.

1st January 2021

A handwritten signature in blue ink that reads 'Rishabh Sethi'.

Rishabh Sethi
Chief Executive Officer

SAFETY

HUMILITY

AGILITY

RELIABILITY